

Lindsay J. McKay, PMP & CSM

Chicago, IL 60604 • 312.428.1971 • lindsay@lismckay.com • www.linkedin.com/in/lindsaypmp

PROFESSIONAL PROFILE

Technical Project Manager & Certified ScrumMaster

Project Leadership • Product Development • Cross-Functional Technical Team Cultivation
Roadmapping • Release Planning • Requirements Prioritization • Design & Testing Facilitation
SDLC Support • Standards, Tools, & Best Practice Creation & Documentation • Client Engagement

Combine engineer-level technical knowhow with personality to engage and unite project players at all levels – from detail diggers to decision makers – to meet project milestones and strict delivery deadlines.

RECENT TRAINING & CERTIFICATION

CSM • Certified ScrumMaster • Scrum Alliance • July 2015

The Complete Agile Project Manager (9-Course Series) • Project Management Institute (PMI) • July 2015

Agile Project Management Essentials • Adopting an Agile Approach to Project Management
An Overview of Agile Methodologies • Agile Planning: Project Initiating & Requirements Gathering
Doing Estimates & Completing the Release Plan • Planning & Monitoring Iterations on an Agile Project
Leading an Agile Team • Managing Stakeholder Engagement on an Agile Project
Ensuring Delivery of Value & Quality in Agile Projects

PROFESSIONAL EXPERIENCE

CROWN CASTLE INTERNATIONAL CORP. (CCI) • Chicago, IL • **07/2014 – 06/2015**

Detail Engineer (aka Technical Project Client Liaison)

As a main customer point of contact, engaged with site reps and project managers of clients such as T-Mobile and Sprint while facilitating new system installation and upgrade projects that introduced or enhanced connectivity within IL and IN office buildings, hotels, stadiums, and a university campus.

- Interpreted requirements, set parameters, recommended strategies and workarounds, and compiled bills of materials (BOM), quotes, and statements of work (SOW) for CCI bids and projects valued up to \$1M.
 - Never missed a deadline, even when taking time to help surrounding markets draft proposal materials.
- Kept communication flowing with internal and client PMs and subcontractors to head off issues and earned customer and coworker praise for preparing impeccable project documents.

WIRELESS WORLDWIDE CORP. (WWC) • Wayne, NJ & Chicago, IL • **10/2008 – 05/2014**

Design Engineer • 02/10 – 05/14

Quickly caught on to a previously unfamiliar technology to promote profitable partnerships by uniting the technical capabilities of integration service provider, WWC, with their clients' cross-functional technical teams.

- Analyzed data and provided QA oversight and project support to engineers designing and configuring an optimized network that enabled the client, MetroPCS, to expand its presence to the West Coast.
 - Kept CIC and client databases current and provided project status and milestone updates at meetings.
- Advanced to taking the lead in mapping the integration of newly acquired cell sites within T-Mobile's existing IL, MI, IN, and OH framework by following customer requirements and best practices.
 - Devised solutions that helped solve problems and enabled T-Mobile to meet its tight 18-month timeframe for an 800-site integration project.
- Rapidly sought, found, and applied market-specific expertise while leading the design, diagramming, licensing, and risk mitigation for a proposed turnkey project for a private Ottawa-to-DE network.

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Sr. Telecom Network Engineer • 10/08 – 01/10

Managed forecasting, ordering, delivery, installation, and testing of 40+ technical components, supporting applications, and equipment to guarantee that the client, U.S. Cellular, achieved their overall project goal of an on-time launch into 3 additional markets.

- Balanced price with requirements and timeframe as part of project implementation budget accountability.
- Initiated constant communication with 5 key vendors and customer to keep client informed on vendor and design options, risks, and opportunities; coordinate installation and testing; and provide daily updates on deployment status and alignment with overall project timeline.

AT&T • Chicago, IL & Trenton, NJ • **05/2004 – 09/2008**

Sr. Technical Program Manager / Project Manager • 10/06 – 09/08

As part of leading release planning for key IT deliverables, including those related to the launch of AT&T's 4G network, managed 3 operations-critical back office application releases and 29 other new product release plans through 18 distinct development division projects.

- Choreographed resource allocation, development, integration, testing, and deployment to ensure that new hardware, software, and subsequent releases were implemented within scope, timeframe, and budget.
 - Achieved countless SDLC project milestones by aligning efforts of numerous 3rd-party vendors and service providers with cross-functional talent contributing project management, network, IT development, deployment, engineering, and operations expertise.

Software Release / Emerging Technology Vendor Manager, Technology Development • 11/05 – 10/06

Orchestrated oodles of 3rd-party vendors to ensure that their long-term release plans properly accounted for all of the critical hardware and software needed to build AT&T's next generation of networks and products.

- Facilitated roadmapping to visualize, pinpoint, and document all dependencies, potential issues, and gaps.
 - Worked one-on-one with vendors to establish timelines and rectify issues and brought vendors together at quarterly meetings to promote proactive communication regarding mutual dependencies.
- Presented stakeholders with updates to instill confidence that all necessary components would be developed and ready to support the company's technology requirements 5 to 10 years out.

Technical Project Manager, Technology Development • 05/04 – 11/05

Yet again, facilitated the alliance of multiple internal and external technical parties, this time in support of taking highly visible research and development (R&D) projects from concept to debut.

- Managed proof of concept (POC) creation and next generation technology prototyping by tracking deliverables and hitting every design, acceptance, development, testing, and validation deadline.
 - Generated product buzz by showcasing emerging technologies to stakeholders, potential investors, and customers at global tradeshows, industry conventions, and shareholder meetings.

ADDITIONAL CERTIFICATION

ITIL V3 Foundation Certificate in IT Service Management • ISEB • 2009

PMP • Certified Project Management Professional • PMI • 2006

Advanced Study in **Network Analysis & Design** • DePaul University • 2003

EDUCATION

Master of Telecommunications Technology • DePaul University • Chicago, IL • 2004

Bachelor of Arts (BA) in Art History • University of Chicago • Chicago, IL • 1998